



[Regulations on Use of the Online Hotel Reservation System]

First cabin, Inc. (hereinafter referred to as “the Company”) has established the following Regulations to ensure customers’ appropriate use of the Company’s online hotel reservation system (hereinafter referred to as “the System”).

We request that the Customer reads throughly and agrees with the Regulations indicated below in using the System.

Article 1. (Compliance with Basic Requirements)

(1) In using the System the Customer shall comply fully with the laws, regulations of Japan and public order and standards of decency as well as generally accepted rules of etiquette, technical rules and ethics concerning the use of the Internet.

(2) The Customer is strictly prohibited from using the System to charge fees or conduct any profit-seeking business or operation whatsoever, for any reason.

(3) When receiving various services through use of the System, the Customer shall also strictly comply with any related rules and regulations separately stipulated by the Hotel.

Article 2.

If the Customer uses the Internet in violation of the intent of Article 1. stated above, in a way that the Company deems to result in damage to the good name or credit of the Company, obstruction of the Company’s operations, obstruction to the operation of the System, or the inconvenience or disadvantage of any third party, the Company may prohibit the Customer from using the System or any facilities of the Company, and may hold the Customer liable for damages.

Article 3.

The System may only be used by the Customer who has consented to the terms of these Regulations.

The Customer is deemed to have consented to these Regulations at the point when the Customer access to the System.



Article 4.

The System is provided for use under the assumption that the appropriate character, e-mail, printer and other settings are in place.

The Company bears no liability whatsoever for any results or effects of operation under conditions other than the above.

Even if the above conditions are satisfied, if the System does not operate correctly for the Customer due to the operating environment, settings or other conditions of the Customer's terminal(s) that are not caused by the Company's management, the Company bears no liability whatsoever.

Article 5.

In using the System, the Customer is solely liable for the Customer's own actions and for any actions taken using the Customer's e-mail account(s) whether committed by the Customer or not.

The Customer shall also be liable for resolving any issues arising with any third parties, except in cases where the Company is at fault.

Article 6 .(Cancellation or Change of Reservations)

When the Customer wish to change or cancel the Hotel reservation, the Customer can either access to the System or take contact with the hotel directly via telephone or e-mail.

Article 7.

The Customer is, for any reason, responsible for the reservation cancellation.

The Company shall hold the Customer liable for a cancellation charge stated in the Hotel's Accommodation Agreement.



Article 8.

The content and operations of the System are subject to change without an advance notice to the Customer as and when the Company deems necessary.

The Customer is asked to verify these Regulations when using the System.

Article 9.

In any of the following cases, the Customer's use of the System shall be temporarily suspended without an advance notice:

(1) When the Company deems it necessary to suspend operation of the System for construction or maintenance, or for the Company's own reasons.

(2) When a natural disaster or an unforeseen situation happens.

Article 10.

The System is complied fully with the laws and regulations of Japan.

Handling of Customers' personal information is as stipulated in the separate Privacy Policy.

Article 11.

The content of the Regulations stated above may be revised when the Company decided necessary or when a change in social or economical situation took place.

The Regulations stated above is effective from 16th February, 2009 (JST).